

Community Health Improvement Plan Priority Area: Equity

<p>Overarching Goal: Provide cultural competency, equity, health literacy and social justice resources to Healthy Klamath Coalition agencies, which will also be available to the community at large</p> <p>Baseline: There have been no equity coalition-based cultural competency/equity activities in several years</p> <p>Benchmark: Sponsor at least one cultural competency/equity activity, beyond what exists within the community, and resource each quarter throughout the three-year CHIP period</p>				
<p>Objective 1: Support the equity elements of the other five CHIP focus areas</p>				
<p>Strategy 1: Create a cultural competency, health literacy and equity library that can be accessed at healthyklamath.org</p>				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Provide a glossary with equity-related definitions for reference. This would include various ways health equity is defined from organizations such as the Health Resources & Services Administration, Oregon Health Authority, World Health Organization and others. Other information in the glossary would include, but not be limited to, different ways inequities happen, such as racism, classism, ageism and the like.	Develop health equity glossary; number of partner websites sharing glossary	1 glossary developed and published on 2 partner websites	Glossary has been created, but not yet shared out.	Been Created, waiting to share out after HK website update
Create short videos with glossary terms defined for sharing via social media and other outlets	Create short videos for social media with possible audio for radio use	2 videos per quarter shared by at least 2 partner agencies	No short videos have been created.	Group identified to create videos, terms are being selected and support offered from Klamath Film.
Provide the University of Washington Leadership Institute's table of questions that move groups toward more equitable participation in group settings. Continue to build similar resource library at healthyklamath.org	Number of partner websites housing table and similar resources; number of partner institutions receiving information	Table posted on 2 partner websites; table distributed to 50 partners institutions (such as OHSU and Oregon Tech students)	Started gathering and building resources using Smart Sheets. Working on organizing materials to share out.	Resources have been gathered and are waiting till after the HK website update to build the online library.
Provide resources for cultural insight, such as the National Standards for Culturally and Linguistically Appropriate Services, materials from the Lacrosse Consortium and other organizations promoting cultural competency, equity, diversity and inclusion.	Number of partner websites publishing these resources	2 partner institutions sharing these resources on their websites	Started gathering and building resources using Smart Sheets. Working on organizing materials to share out.	Resources have been gathered and are waiting till after the HK website update to build the online library.

Support use of qualified or certified translation and interpretation resources and plain language in written and oral communication.	One-page translation resource directory/guide developed and shared; plain language one-page guide developed and shared	1 translation resource directory/guide developed and shared with 2 partners; 1 plain language guide developed and shared with 2 partners	Initial research for guide creation is undergoing. No guide has currently been developed or shared.	Guide began development.
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Strategy 2: Provide an annual update of demographics and population health statistics about Klamath County

Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Establish baseline information about disparities and update annual. (Continue to pursue information about disparities that may not be available at the beginning of the CHIP workplan.)	Develop baseline disparity report; update annually	1 baseline disparity report developed and shared on 2 partner websites; 1 updated disparity report annually	Initial research on data availability. No report developed or shared.	Initial research on data availability. No report developed or shared.
Establish baseline information about community demographics, available through census.gov, and update annually.	Develop baseline demographic report; update annually	1 baseline demographic report developed and shared on 2 partner websites; 1 updated demographic report annually	Initial research on demographic information is under way. No report developed or shared.	Initial research on demographic information is under way. No report developed or shared.

Objective 2: Sponsor quarterly community events to promote awareness, conversation and action about cultural competency, equity, health literacy and social justice.				
Strategy 1: Host speakers who can reflect upon the experience of under-represented populations				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Research and create a list of possible speakers, including those who might be available from a distance	Possible speakers researched and list developed	1 list developed and updated annually	List has been started.	List has been started.
Schedule location, speaker and invite community. Whenever possible record session for future viewing.	Number of speakers hosted	4 speakers hosted annually	No speaking events held.	No speaking events held. This will be part of the Health Equity Summit in September.
Strategy 2: Host multimedia events (video showings, book discussions, etc.) to inform and stimulate discussion about local cultural, health equity, health literacy and social justice				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Create a list of potential multimedia resources, including those produced by Klamath Tribal Health and the library at Klamath County Public Health	Resource list developed and shared	1 resource list developed and shared with 2 partners	Gathered multimedia recommendations from Klamath County Public Health.	Recommendations gathered and will be shared out after HK website update.
Research multimedia recommendations from Klamath County Library, SPOKES Unlimited, Klamath County Developmental Disability Services, among other agencies and partners	Book and video recommendation list developed	1 recommendation list developed and shared with 2 partners	Multimedia list created and continuing to expand. Not yet shared out.	Multimedia list created and will be shared out after HK website update.
Select multimedia, schedule location and invite the community	Number of video showings or book discussions hosted	2 video showings or book discussions hosted per year	Hosted showing of TED Talk and discussion. Had 4 attendees.	Held a 4 part Documentary showing of Unnatural Causes at the Library and had 34 attendees.
Strategy 3: Host open-format meetings that allow communities to provide feedback on personal experience related to equity and cultural concerns				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Create a list of desired locations and demographics, such as Mills School and Hispanic community members or Red is the Road to Wellness and people on parole and/or with substance use issues. (This would be driven by the topics and subjects where more	List developed and updated annually	1 list developed; 1 update per year	No list created.	No list created.

Select location, invite community to attend	Number of open-format meetings hosted per year	2 meetings per year	No open-format meetings held.	No open-format meetings held. This will be part of the Equity Summit as a panel discussion.
Strategy 4: Promote equity/multilingual opportunities within the community				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Determine next steps in rebroadcast of Spanish-language radio programming	Develop feasibility report as a result of conversations with local media partners; share results with Healthy Klamath partners	1 feasibility report developed and results shared with Healthy Klamath partners	Spanish-Radio station/app/website approved by county commissioners and has been named La Voz de Klamath (The Voice of Klamath)! This station is an agreement between Klamath County Public Health and Wynne Broadcasting.	Spanish-language radio station is continuing to move forward. It has been collecting program descriptions from local organizations and developing their streaming site.
Determine feasibility of KTEC health-topic talk show to promote social determinants of health among other subjects (These could also be podcasts that are YouTube based.)	Develop feasibility report as result of conversations with KTEC	1 feasibility report developed and results shared with Healthy Klamath partners	No report developed	No report developed
Determine feasibility of having a health-based Spanish-language publication	Develop feasibility report of having a health-based Spanish-language publication	1 feasibility report developed and results shared with Healthy Klamath partners	No report developed	No report developed
Explore language exchange opportunities	Develop overview of what language exchange might include and research feasibility of implementation	1-page overview document; list of potential implementation sites	No overview document created.	No overview document created

Objective 3: Provide cultural competency, health equity, health literacy and social justice trainings for Healthy Klamath member agencies and the community				
Strategy 1: Develop list of trainings available locally and via distance				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Ask local partners if any staff members have the ability to facilitate trainings, such as Safe Zones, classism, budgeting with equity in mind, and the like	Compile list of partners with ability to facilitate trainings; update annually	1 list developed and updated annually	List started and is continuing to grow.	List is ongoing project and continuing to be updated with new trainings available.
Develop list of available trainings	Develop training list and update annually	1 list developed and updated annually	Started creating list of trainings.	List of available online trainings created and will be shared out after HK website update.
Select training, schedule and invite partners	Number of cultural competency trainings hosted	1 training hosted per year	No trainings held in the community.	In the works of developing a Health Equity Summit scheduled to take place in September.
Objective 4: Provide information to Healthy Klamath partners, and other interested agencies, about measuring internal and external perceptions about cultural competency and equity				
Strategy 1: Create a list of frameworks and tools available for measurement				
Tasks:	Process Measures	Process Target	Oct-Dec 2022	Jan-March 2023
Research and compile a list of resources	Resource list compiled and shared with Healthy Klamath partners	1 resource list compiled and shared with (<i>insert # here</i>) partners	Started gathering and building resources using Smart Sheets. Resources had not been shared out yet.	Resources have been gathered and are waiting till after the HK website update to build the online library.
Publish resources on healthyklamath.org	Resource list published on healthyklamath.org	1 resource list posted on healthyklamath.org	No resources published on healthyklamath.org	Resources are waiting to be published until after website update.

Narrative Questions Q2

What were your greatest accomplishments this quarter?

This quarter we will be able to hold a 4-part documentary series event about Health Inequities and had 34 attendees across the program. We were also excited to begin planning the upcoming Health Equity Summit for this fall, and locked down a date and location.

Any challenges or barriers to success this quarter?

Limited staff time for members of the group to dedicate to this work makes it difficult to progress on some fronts. Additionally, low-attendance to meetings despite higher numbers on the email list is a challenge we want to overcome and encourage more active members to take a role into the work.

